SPBP/CRDP
PROVIDER BULLETIN
October 13, 2026

CHANGES: Other Coverage Code 2 and Other Coverage Code 4 Claims

On March 9, 2026, the following change was implemented for PACE and PAP.

Effective November 14, 2026, this change also will be applied to SPBP1, SPBP2, Naloxone Copay Assistance, CRDP and all ancillary programs.

- For any claim submitted with an Other Coverage Code (**field 308-C8**) of OCC 2 or OCC 4 to be accepted for payment,
    - The Other Payer-Patient Responsibility Amount (**field 352-NQ**) **must** be populated.
    - If the Other Payer-Patient Responsibility Amount (**field 352-NQ**) is not populated, the claim will reject with NCPDP Reject Code **NQ -"M/I Other Payer-Patient Responsibility Amount"**.

The D.0 Specification for PACE, SPBP, CRDP, and all ancillary programs have been updated to reflect this change. The D.0 Specifications are available on the PACE Web Portal at https://papaceportal.lh.primetherapeutics.com/ by clicking on the Pharmacist Tab and selecting Documents from the drop down.

Questions may be directed to Provider Services at 1-800-835-4080.